

GOVERNMENT SERVICES

JND is the only settlement administrator with a federally trained government services business line. Our staff offers unmatched hands on experience and understanding of government culture, contracting and program management. Our experience spans decades of consulting and working for federal, state, municipal and foreign regulatory and enforcement agencies.

SERVICES



We leverage the interplay of JND divisions to efficiently and effectively notify and return assets to harmed individuals and provide innovative litigation support services to both DOD and non-DOD agencies.

NOTIFICATION CAMPAIGNS

Applying decades of knowledge and skills, JND's team of legal notice experts will analyze your specific case details, consult with you as necessary, and then utilize reputable advertising industry research tools and methodologies to design a tailored-made notice program, with engaging notices written in plain language.



WEBSITE DEVELOPMENT

Websites can include static features like notice information, instructions, and frequently asked questions and answers (FAQs) (with optional search functionality), as well as interactive features like e-mail access to the administrator, online submission capabilities, address update functions, registration for future mailings, and private portals.



CALL CENTER SERVICES

JND does all call center work in the United States. Toll-free numbers are established for each matter which will have nearly unlimited capacity through automated interactive voice response ("IVR") platforms as well as staff operators who speak multiple languages.



LITIGATION SUPPORT & eDISCOVERY

JND supplies our clients with forensic and eDiscovery services within a FedRAMP-compliant and infinitely scalable cloud environment, complete with custom software solutions and coupled with best-in-class professional services. JND's acclaimed eDiscovery division leverages best-in-breed technology and innovative workflows to eliminate non-responsive data, control spend, and support our clients in meeting their varying discovery obligations.



REGULATORY COMPLIANCE

JND manages all aspects of the settlement fund, including opening disbursement accounts, reconciling accounts, establishing a Qualified Settlement Fund (QSF), filing tax returns, and serving as Escrow Agent. In addition, we manage tax reporting for settlement disbursements, including the issuance of tax statements, such as W-2s and 1099s, to class members.



DATA SECURITY

We have partnered with a Top Tier Data Center that maintains an array of the industry's most stringent certifications, including SSAE 16 Type II, SOC 2 Type II, ISO/IEC 27001:2013, HIPAA, and PCI compliance.

PROMINENT EXPERIENCE

JND and its Founders continue to work alongside multiple federal, state, municipal and foreign regulatory and enforcement agencies including:

- *U.S. Department of Justice (DOJ)*
- *U.S. Federal Trade Commission (FTC)*
- *U.S. Securities and Exchange Commission (SEC)*
- *U.S. Department of Labor (DOL)*
- *Equal Employment Opportunity Commission (EEOC)*
- *Office of Federal Contract Compliance Programs (OFCCP)*
- *Colorado Office of the Attorney General*
- *Illinois Office of the Attorney General*
- *Georgia Office of the Attorney General*
- *Washington Office of the Attorney General*
- *State of Colorado Dept. of Law*
- *State of Montana Dept. of Law*
- *County of Los Angeles, California*
- *City of Chicago, Illinois*
- *City of Dallas, Texas*
- *City of Long Beach, California*
- *City of Pasadena, California*

CONTACT: JNDLA.com 800.207.7160 info@JNDLA.com

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