eDISCOVERY

JND's Relativity certified professionals support law firms, corporate legal departments, and government agencies by providing flexible hosting solutions, unparalleled platform support, an industry-leading suite of AI applications, and patented software solutions to facilitate every phase of discovery. Whether producing or requesting eDiscovery, JND has a proven track record in identifying case-critical data, improving processes and workflows, managing cost, and mitigating risk for our clients.

INDUSTRY-LEADING TECHNOLOGY

With a global user base that includes the U.S. Department of Justice and 198 of the Am Law 200, Relativity is the uncontested leader in eDiscovery software. JND eDiscovery is a Relativity Partner of Record and holds Cloud Solution and Gold Partner certifications.

The cloud version of Relativity ("RelativityOne") provides data transfer speeds up to ten times faster than on-premises software, as well as unlimited scalability, military-grade data security with global compliance offerings, real-time reporting and encrypted web-based (i.e., remote) access to the production environment.

PATENTED SOLUTIONS
FULL SUITE OF AI APPLICATIONS

JND's unique RelativityOne environment is enhanced by a full suite of generative AI applications, patented applications, proven workflows, and custom templates.

- Advanced analytics and search functionality with OneSearch™ and LayerCake™
- Accelerated document review with MachOne™
- Integrated support ticketing system and live chat with Virtual Helpdesk, winner of Relativity's 2021 Best Innovation Award

CLIENT-CENTERED, CASE-SPECIFIC APPROACH

JND provides clients with individualized attention and strategically tailors its approach for each case. Ready to support clients as an extension of their team or as a trusted vendor partner on an as-needed basis, JND eDiscovery consistently receives outstanding client satisfaction survey results and boasts an average response time to professional services requests of less than 12 minutes.

DATA MAPPING AND COLLECTION

When our clients are subject to discovery requests, JND eDiscovery identifies and coordinates the secure collection of all relevant electronically stored information ("ESI"), preserving metadata and ensuring secure data transfer in compliance with discovery protocols. Our team can extract data from computers, servers, databases, network shares, applications, social media sites, smartphones, websites, and portable media.

MULTILAYERED DATA SECURITY

Dedicated to protecting the privacy of client data, JND's environment utilizes a minimum of AES 256-bit encryption for data both at rest and in transit. Our security measures rival those of the most secure banks and financial institutions. Our data center is tested semi-annually by a third-party threat detection firm to ensure compliance and security.

Our Top-Tier Hardened Microsoft Azure cloud data center is ISO 27001 certified and meets more compliance standards than any other commercial cloud solution on the market, including NIST, FIPS 140-2, SSAE-16, and CIS Benchmark.

EXPERT CONSULTING AND TESTIMONY

JND provides expert testimony in the areas of analytics, data culling, claims of undue burden, and workflow methodology, clearly presenting the evidence to a declaration or to a judge in a concise manner to aid the decision maker's understanding of the process. We also provide clients with the technical arguments they need to negotiate discovery terms and evaluate technical aspects of legal motions.

Relativity Innovation Award:
Artificial Intelligence

MANAGED eDISCOVERY & LITIGATION SUPPORT

END-TO-END E-DISCOVERY PROVIDER

Virtual Helpdesk App

Virtual Helpdesk Development