



Auto Solutions

JND CLASS ACTION ADMINISTRATION'S experienced team successfully manages the unique challenges presented in automotive class actions. We nimbly navigate the necessary channels to acquire class member data, the systems and processes necessary to process large and complex claims, and the call center support to efficiently communicate with class members about their claims.



CLASS LIST

We are familiar with the hurdles that accompany developing or acquiring a class list. Because of this, we waste no time in assessing the matter to determine the best method for extracting data. JND maintains relationships with data aggregators to obtain current and former vehicle information.



NOTICE

Prior to the initial mailing, we perform a National Change of Address service provided by the U.S. Postal Service and have a multitude of advanced level address search capabilities available to use on returned mail, as needed. We utilize a multi-faceted notice program that can include direct mail, email, print media, earned media, and digital media.



CLAIMS PROCESSING

Our processing team is well equipped to analyze invoices and repair statements, which can be voluminous, to validate claims. Reviewing these documents requires intricate attention to detail and consistent organization. We have the processes and systems in place to manage the most complex of claims procedures and accurately determine eligibility.



CLASS MEMBER INTERACTION

Our call center utilizes in-house associates who are also involved in the processing of claims. The experience gained from processing claims builds a depth of knowledge, resulting in class members receiving timely, informed answers to their questions. We have found this to be especially critical in automotive class actions given the importance a person places on their automobile.



BENEFIT CALCULATIONS

Automotive benefit calculations require sophisticated databases and analytical models to determine each claimant's eligibility and individual settlement benefit. JND's Analytics team consists of individuals with backgrounds in mathematics, economics, finance, and other quantitative studies who enjoy the challenge of creating the computer software solutions to accomplish these feats.

What We've Done

- Anderson v. General Motors Company
- Automotive Parts Antitrust
- BMW Timing Chain Tensioner Settlement
- Chrzanowski v. SDS Autos/Brumos Motors
- Continental Tire Settlement
- Daimler AG Mercedes-Benz Emissions Litigation
- Fader & Reichl v. Colorado Lubrication Inc.
- Falco v. Nissan North America, Inc.
- Ford Door Latch Settlement
- GM Ignition Compensation Claims
- Hurst v. Nissan North America
- Khona v. Subaru of America, Inc.
- Kia Motors America
- Mercedes HVAC Settlement
- MyFord Touch Consumer Settlement
- Navistar MaxxForce Engines Marketing, Sales Practices and Products Liability Litigation
- Saab Tire Settlement
- Sahim v. Warranty America
- Sandoval v. Casa Chevrolet-Geo
- Shores v. CSC Logic Inc.
- Skeen v. BMW North America
- State of Texas v. Franklin Equity Leasing Co. (FELCO)
- Subaru Windshield Settlement
- Taylor v. AutoZone
- Udeen v. Subaru of America, Inc.
- Vizzi v. Mitsubishi Motors North America
- Volvo Tire Settlement
- Wasburn v. Franklin Equity Leasing Co.



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